





Unit 2, 13/F, 108 Electric Road, Tin Hau, Hong Kong Tel.: +852 2882 7913 info@hkspanish.com WhatsApp: +852 9262 6937

TERMS AND CONDITIONS

APPLICABLE TO ALL COURSES AND WORKSHOPS

- 1) When necessary, our staff may require the students to provide proof of identity for verification purpose.
- 2) Only the person registered to the class is allowed to attend, no sit-in on class or substitute by another person is allowed.
- 3) Tuition fees are neither refundable nor transferable.
- 4) For <u>group classes</u>, no refund or make-up class will be arranged due to absence for any reason of the student.
- 5) **Classification of classes:** Group classes consist of 5 to 6 students. Once the category of a class is decided prior to registration, it will not change during the term.
- 6) Adverse weather class arrangement:
 - If typhoon signal no. 8 or higher is in force, classes will immediately be dismissed.
 - If typhoon signal no. 3 or lower is in force, all classes will be conducted as usual.
 - If typhoon signal no. 8 or higher is still in force 3 hours before class starts, that class will be cancelled.
 - If Black Rainstorm warning is in force, class that has already started will continue until the end.
 - If Black Rainstorm warning is still in force 3 hours before class starts, that class will be cancelled.

Note: There will be no make-up class or refund for classes that are cancelled due to the abovementioned situations.

- 7) Courses will run subject to a minimum number of participants. HKSI reserves the right to cancel a class with fewer than this number.
- 8) Please handle with care all the equipment, facilities and materials provided by HKSI, you are liable to pay for any damage or loss caused.
- 9) Please keep your mobile phone silent during class, to return or answer phone call, please do so outside the classroom.
- 10) Please look after your own belongings, HKSI will not be responsible for any loss or damage.
- 11) Please mind your own safety when moving around within the premises of HKSI, HKSI cannot be held accountable for any accident due to your own negligence.
- 12) No unauthorized recording: video recording or filming is forbidden under the regulation of the institute and may contravene relevant laws, unless such recording is for the purpose of teaching.

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